

Questions for Families to Ask Potential ABA Providers

Provider/Agency Name: _____

Date of Call/Meeting: _____

Name of Contact at Agency: _____

General questions

1. What types of services do you provide (e.g., ABA therapy, speech)?
2. Is there a waitlist for services? If so, can you give me an estimate of how long we would wait for services to begin?
3. Where do you provide services? What types of settings could my child receive therapy in?
4. What days do you provide services on?
5. What hours are available for therapy sessions?
6. What insurance companies are you in network with?
7. What costs can I expect?
8. Are there any minimum or maximum number of hours my child would need to receive services with the company?
9. Will I need to be present for therapy sessions?

Questions about providers

1. Who would be working with my child? How many providers would my child see?
2. What experience and credentials do your supervisors have?
3. What experience and credentials do your behavior therapists have?
4. How often will my child's therapists have overlaps/supervision with their BCBA supervisor?
5. Will my child's BCBA supervisor see them in person or will they do their supervision sessions over telehealth?
6. What is the average size of your BCBA supervisors' caseloads? (How many clients are BCBA's generally responsible for providing care for)?
7. How will you determine which providers are a good fit for my child?
8. How do you address situations where the therapist and child are not a good fit?
9. Are you seeing a lot of staff turnover? What happens when a therapist or supervisor leaves the company?
10. Will you collaborate with other providers that my child sees?

Questions
about
programming

1. What is the initial assessment process like? How long does that process take?
2. Does every client near my child's age range at your company receive the same treatment plan?
3. How will you decide the number of hours of therapy that are recommended for my child?
4. How will you decide what goals my child will work on during therapy sessions?
5. What types of goals can you work on during therapy sessions?
6. How will my child's therapy program be individualized for them?
7. What types of approaches are used during therapy sessions? For example, do you use discrete trial instruction, naturalistic environment teaching, etc.?
8. How will I be involved in my child's therapy program?
9. How will you know if my child is making progress? What steps do you take if a child is not making progress?
10. Will I be able to see my child's data and graphs? If I am not sure how to interpret the graphs, will someone on my child's team teach me how to do this?
11. How often should I expect to communicate with my child's direct therapists? With their BCBA supervisor? With anyone else at the agency?